

Supporting Parents in Public: *The Wakanheza Project*

# Workshop Pre-Test

---

Please respond to the following scenarios based on the comfort level you would have in addressing each situation. This evaluation will be given again at the end of the training. This information will be used to evaluate the effectiveness of the program.

1. While in a grocery store, you overhear a baby crying from the next aisle; you continue to hear the crying while you shop. When you get to the check-out lane, the parent and baby who is still crying are in the lane next to you.

Very uncomfortable	1.....2.....3.....4.....5.....6.....7.....8.....9.....10	Very comfortable
Don't know what to do	1.....2.....3.....4.....5.....6.....7.....8.....9.....10	Know exactly what to do

2. You're sitting on a plane and the passengers that are sitting next to you are a parent and their infant. The baby begins to get fussy and the parent becomes anxious about calming their baby down.

Very uncomfortable	1.....2.....3.....4.....5.....6.....7.....8.....9.....10	Very comfortable
Don't know what to do	1.....2.....3.....4.....5.....6.....7.....8.....9.....10	Know exactly what to do

3. You and your spouse are having a wonderful dinner in a nice restaurant. You notice a family of parents and three children are being seated at the next table. During the course of the evening, the family seems to also be having a wonderful time talking and laughing and really enjoying each other's company. You and your spouse will pass by their table as you leave.

Very uncomfortable	1.....2.....3.....4.....5.....6.....7.....8.....9.....10	Very comfortable
Don't know what to do	1.....2.....3.....4.....5.....6.....7.....8.....9.....10	Know exactly what to do

4. You are in a store when you see a four-year-old child reaching for a toy from a tall shelf. The child knocks several toys onto the floor. As you are coming down the aisle, the child's parent is speaking in a raised voice to the child about "touching things you're not supposed to..."

Very uncomfortable	1.....2.....3.....4.....5.....6.....7.....8.....9.....10	Very comfortable
Don't know what to do	1.....2.....3.....4.....5.....6.....7.....8.....9.....10	Know exactly what to do

5. You see a child begin to get agitated in a check-out line, and the parent becomes anxious. There are many items yet to be rung up by the cashier.

Very uncomfortable	1.....2.....3.....4.....5.....6.....7.....8.....9.....10	Very comfortable
Don't know what to do	1.....2.....3.....4.....5.....6.....7.....8.....9.....10	Know exactly what to do

Supporting Parents in Public: *The Wakanheza Project*

# Workshop Post-Test

---

Now that you have gone through the workshop, please respond to the following scenarios based on the comfort level you would have in addressing each situation.

1. While in a grocery store, you overhear a baby crying from the next aisle; you continue to hear the crying while you shop. When you get to the check-out lane, the parent and baby who is still crying are in the lane next to you.

Very uncomfortable	1.....2.....3.....4.....5.....6.....7.....8.....9.....10	Very comfortable
Don't know what to do	1.....2.....3.....4.....5.....6.....7.....8.....9.....10	Know exactly what to do

2. You're sitting on a plane and the passengers that are sitting next to you are a parent and their infant. The baby begins to get fussy and the parent becomes anxious about calming their baby down.

Very uncomfortable	1.....2.....3.....4.....5.....6.....7.....8.....9.....10	Very comfortable
Don't know what to do	1.....2.....3.....4.....5.....6.....7.....8.....9.....10	Know exactly what to do

3. You and your spouse are having a wonderful dinner in a nice restaurant. You notice a family of parents and three children are being seated at the next table. During the course of the evening, the family seems to also be having a wonderful time talking and laughing and really enjoying each other's company. You and your spouse will pass by their table as you leave.

Very uncomfortable	1.....2.....3.....4.....5.....6.....7.....8.....9.....10	Very comfortable
Don't know what to do	1.....2.....3.....4.....5.....6.....7.....8.....9.....10	Know exactly what to do

4. You are in a store when you see a four-year-old child reaching for a toy from a tall shelf. The child knocks several toys onto the floor. As you are coming down the aisle, the child's parent is speaking in a raised voice to the child about "touching things you're not supposed to..."

Very uncomfortable	1.....2.....3.....4.....5.....6.....7.....8.....9.....10	Very comfortable
Don't know what to do	1.....2.....3.....4.....5.....6.....7.....8.....9.....10	Know exactly what to do

5. You see a child begin to get agitated in a check-out line, and the parent becomes anxious. There are many items yet to be rung up by the cashier.

Very uncomfortable	1.....2.....3.....4.....5.....6.....7.....8.....9.....10	Very comfortable
Don't know what to do	1.....2.....3.....4.....5.....6.....7.....8.....9.....10	Know exactly what to do